

SYNQ[®]

SEAMLESS INTEGRATION

SYNQ-S
SYNQ-SS



SYNQ-R
SYNQ-RS



SYNQ-H
SYNQ-HH

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SAFETY REGULATIONS & WARRANTY

Safety Regulations

The following provides all the information necessary to safely operate the previously listed products of Feniex Industries, Inc. Please read this manual thoroughly before installing or operating your new product in order to prevent any damage or injury. Failure to follow the listed instructions in this manual may result in damage to your products or personal injury.

- Proper installation of this product requires good knowledge of automotive systems, electronics and procedures.
- Please guarantee all vital components of the vehicle are not in danger of being damaged by drilling holes necessary for installation. Check all sides of the mounting surface before drilling any holes into the vehicle.
- Do not install this product in any way that interferes with the deployment of the air bag. Doing so may damage the effectiveness of the air bag and can lead to serious personal and vehicle injury. The installer will assume full responsibility of proper installation of the new unit.
- Please clean the mounting surface before installation of the unit when using tape, brackets, magnet, Velcro or suction cups.
- The product's ground wire must be connected directly to the Negative (-) battery post for effective use of the unit. Please follow all wiring guidelines provided to guarantee long lifespan and productivity. Failing to follow these instructions may result in damage to the product.

Warranty

Feniex Industries, Inc. warranties to the original purchaser that all our products shall be free from defects in material and workmanship. Feniex Industries' speakers, sirens, rocker panels, controllers, and illumination products are warranted for two (2) years from the date of original sale. All Quantum® and Quantum® 2.0 products are warranted from the date of first activation. All other products are warranted for five (5) years from the date of original sale.

If a warranty problem occurs, please contact customer support at 1.800.615.8350 or visit the website at www.feniex.com/support.

If the product needs to be returned for repair or replacement, call our customer support line to receive a return merchandise authorization number.

Operational times are from 9 a.m. to 6 p.m. central time, Monday through Friday. Please do not send in product without contacting support first for an RMA number.

Service After Expiration

Feniex Industries will still provide service for all products after the expiration of the warranty. In some instances it may be necessary for the product to be shipped, freight prepaid, and insured for loss or damage to Feniex headquarters.

Warning! Utilizing non-factory screws and mounting brackets may result in loss of warranty coverage.

Copyright

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BOX CONTENTS

- 1x - SynQ Relay
- 1x - SynQ Controller
- 2x - U-Bracket (Standard or Rotary Only)
- 1x - Mic Clip (Handheld Only)
- 4x - Button Legend Sheets
- 1x - USB-C Programming Cable
- 4x - 8-pin Serial Wire Harnesses
- 1x - 16-pin Input Wire Harnesses
- 1x - 4-pin Power Input Wire Harness
- 1x - 6-pin Power Output Wire Harness
- 1x - 6-pin Speaker Wire Harnesses
- 1x - 16-pin Output Wire Harnesses
- 1x - Magnet

OUTPUTS

- 4x 3A Low Side Outputs
- 12x 3A High Side Outputs
- 6x 10A High Side Outputs

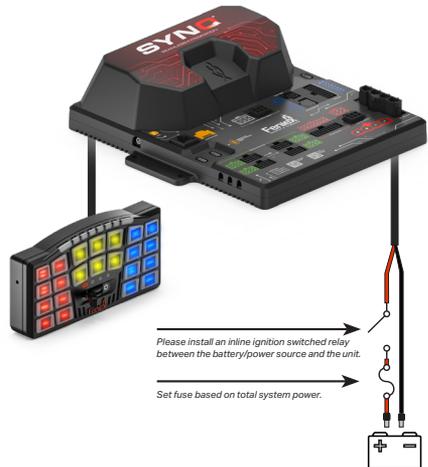
INPUTS

- 1x Analog Input
- 12x High Level Logic Inputs
- 2x Low Level Logic Inputs

SPECIFICATIONS

STANDARD	6.9" x 3.5" x 1.6" 22 Buttons
ROTARY	6.9" x 3.5" x 1.6" 13 Buttons
HANDHELD	3" x 1.33" x 5.27" 16 Buttons
RELAY	8.72" x 8.56 x 2.43"
VOLTAGE	11-16VDC
MAX CURRENT	80 Amps
EXTERNAL FUSE	125% Product Load
WARRANTY	2 Years

Important! Install a customer supplied fuse rated for 125% of the product load to the end of the red wire. Do not use a circuit breaker or fusible link.



▲ SIREN TONES & AUDIO COMMANDS

#	NAME	LANGUAGE	UI CATEGORY
1	Wail	N/A	Speaker 1 and 2
2	Yelp	N/A	Speaker 1 and 2
3	Fast Yelp	N/A	Speaker 1 and 2
4	Phaser	N/A	Speaker 1 and 2
5	Horn	N/A	Speaker 1 and 2
6	Mechanical	N/A	Speaker 1 and 2
7	Manual Wail	N/A	Speaker 1 and 2
8	Hi/Low	N/A	Speaker 1 and 2
9	P-Call (Slow)	N/A	Speaker 1 and 2
10	P-Call (Fast)	N/A	Speaker 1 and 2
11	Horn & Phaser	N/A	Speaker 1 and 2
12	Horn & Yelp	N/A	Speaker 1 and 2
13	Phaser & Yelp	N/A	Speaker 1 and 2
14	Test Tone	N/A	Speaker 1 and 2
15	Italian Police	N/A	Speaker 1 and 2
16	Italian Ambulance	N/A	Speaker 1 and 2
17	Ecto Siren	English Only	Audio
18	Bad Boys	English Only	Audio
19	Move out of the way	English & Spanish	Audio
20	Pull Over	English & Spanish	Audio
21	Step out of the vehicle	English & Spanish	Audio
22	Step Out w/Hands Up	English & Spanish	Audio
23	Remain in your vehicle	English & Spanish	Audio
24	Remain... Window Down	English & Spanish	Audio
25	Pull Over to the right	English & Spanish	Audio
26	Pull Over to the left	English & Spanish	Audio
27	Clear the way	English & Spanish	Audio
28	Get on the ground	English & Spanish	Audio
29	Turn off the vehicle	English & Spanish	Audio
30	Check prisoner	English & Spanish	Audio
31	Check back seat or rear door	English & Spanish	Audio
32	This is the police, please come outside	English & Spanish	Audio
33	Warning, police K9 will be released	English & Spanish	Audio
34	Attention police K9 has been deployed	English & Spanish	Audio
35	K9 Temperature warning	English & Spanish	Audio
36	Active shooter warning shelter in place	English & Spanish	Audio
37	A mandatory evacuation order...	English & Spanish	Audio
38	I love you!	English & Spanish	Audio
39	Police search in progress. Shelter in place.	English & Spanish	Audio
40	This is a no parking zone. Please move...	English & Spanish	Audio
41	A curfew is in place. Please disperse...	English & Spanish	Audio
42	Officer in distress please call 911	English & Spanish	Audio
43	Hurricane warning. Take emergency...	English & Spanish	Audio
44	The evacuation order has been lifted...	English & Spanish	Audio
45	The road is closed. Please use an alternate...	English & Spanish	Audio

▲ SIREN TONES & AUDIO COMMANDS

#	NAME	LANGUAGE	UI CATEGORY
46	Battery Voltage Low	English & Spanish	Audio
47	Help is arriving	English & Spanish	Audio
48	Move Out of the Way	English Only	Audio
49	Pull Over - English Only	English Only	Audio
50	Step out of the vehicle	English Only	Audio
51	Step Out w/ Hands Up	English Only	Audio
52	Remain in your vehicle	English Only	Audio
53	Remain... Window Down	English Only	Audio
54	Pull Over to the Right	English Only	Audio
55	Pull Over to the Left	English Only	Audio
56	Clear the way	English Only	Audio
57	Get on the ground	English Only	Audio
58	Turn off the vehicle	English Only	Audio
59	Check prisoner	English Only	Audio
60	Check back seat or rear door	English Only	Audio
61	This is the police, please come outside	English Only	Audio
62	Warning, police K9 will be released	English Only	Audio
63	Attention police K9 has been deployed	English Only	Audio
64	K9 Temperature warning	English Only	Audio
65	Active shooter warning shelter in place	English Only	Audio
66	A mandatory evacuation order has been...	English Only	Audio
67	I love you!	English Only	Audio
68	Police search in progress. Shelter in place.	English Only	Audio
69	This is a no parking zone. Please move...	English Only	Audio
70	A curfew is in place. Please disperse...	English Only	Audio
71	Officer in distress please call 911	English Only	Audio
72	Hurricane warning. Take emergency...	English Only	Audio
73	The evacuation order has been lifted...	English Only	Audio
74	The road is closed. Please use an alternate...	English Only	Audio
75	Battery Voltage Low	English Only	Audio
76	Help is arriving	English Only	Audio
77	Move Out of the Way	Spanish Only	Audio
78	Pull Over	Spanish Only	Audio
79	Step out of the vehicle	Spanish Only	Audio
80	Step Out w/ Hands Up	Spanish Only	Audio
81	Remain in your vehicle	Spanish Only	Audio
82	Remain... Window Down	Spanish Only	Audio
83	Pull Over to the Right	Spanish Only	Audio
84	Pull Over to the Left	Spanish Only	Audio
85	Clear the way	Spanish Only	Audio
86	Get on the ground	Spanish Only	Audio
87	Turn off the vehicle	Spanish Only	Audio
88	Check prisoner	Spanish Only	Audio
89	Check back seat or rear door	Spanish Only	Audio
90	This is the police, please come outside	Spanish Only	Audio

▲ SIREN TONES & AUDIO COMMANDS

#	NAME	LANGUAGE	UI CATEGORY
91	Warning police K9 will be released	Spanish Only	Audio
92	Attention police K9 has been deployed	Spanish Only	Audio
93	K9 Temperature warning	Spanish Only	Audio
94	Active shooter warning shelter in place	Spanish Only	Audio
95	A mandatory evacuation order has been...	Spanish Only	Audio
96	I love you!	Spanish Only	Audio
97	Police search in progress. Shelter in place.	Spanish Only	Audio
98	This is a no parking zone. Please move...	Spanish Only	Audio
99	A curfew is in place. Please disperse...	Spanish Only	Audio
100	Officer in distress please call 911.	Spanish Only	Audio
101	Hurricane warning. Take emergency...	Spanish Only	Audio
102	The evacuation order has been lifted...	Spanish Only	Audio
103	The road is closed. Please use an alternate...	Spanish Only	Audio
104	Battery Voltage Low	Spanish Only	Audio
105	Help is arriving	Spanish Only	Audio
106	Wail 1	N/A	Siren
107	Yelp 1	N/A	Siren



SYNQ-S CONFIG. INPUT RECORD

BUTTON	ASSIGNED TO
Button 1	
Button 2	
Button 3	
Button 4	
Button 5	
Button 6	
Button 7	
Button 8	
Button 9	
Button 10	
Button 11	
Button 12	
Button 13	
Button 14	
Button 15	
Button 16	
Button 17	
Button 18	
Button 19	
Button 20	
Button 21	
Button 22	
Input 1	
Input 2	
Input 3	
Input 4	
Input 5	
Input 6	
Input 7	
Input 8	
Input 9	
Input 10	
Input 11	
Input 12	
Input 13	
Input 14	
Analog Input	
Slide Switch 1	
Slide Switch 2	
Slide Switch 3	



SYNQ-R CONFIG. INPUT RECORD

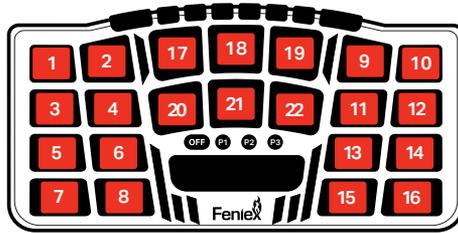
BUTTON	ASSIGNED TO
Button 1	
Button 2	
Button 3	
Button 4	
Button 5	
Button 6	
Button 7	
Button 8	
Button 9	
Button 10	
Button 11	
Button 12	
Button 13	
Button 14	
Button 15	
Button 16	
Input 1	
Input 2	
Input 3	
Input 4	
Input 5	
Input 6	
Input 7	
Input 8	
Input 9	
Input 10	
Input 11	
Input 12	
Input 13	
Input 14	
Analog Input	
Slide Switch 1	
Slide Switch 2	
Slide Switch 3	
Knob Position M1	
Knob Position M2	
Knob Position HF	
Knob Position T1	
Knob Position T2	
Knob Position T3	



▲ SYNQ-H CONFIG. INPUT RECORD

BUTTON	ASSIGNED TO
Button 1	
Button 2	
Button 3	
Button 4	
Button 5	
Button 6	
Button 7	
Button 8	
Button 9	
Button 10	
Button 11	
Button 12	
Button 13	
Button 14	
Button 15	
Button 16	
Input 1	
Input 2	
Input 3	
Input 4	
Input 5	
Input 6	
Input 7	
Input 8	
Input 9	
Input 10	
Input 11	
Input 12	
Input 13	
Input 14	
Analog Input	

▲ SYNQ-S BUTTONS & INPUTS



■ Buttons 1-22

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs, be programmed to any one of the 6 configurable button colors. The buttons can be programmed to Momentary, On/Off, Multi-Touch, or Timer.

■ Inputs 1-14

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs. The inputs can be programmed to Momentary, On/Off, or Timer.

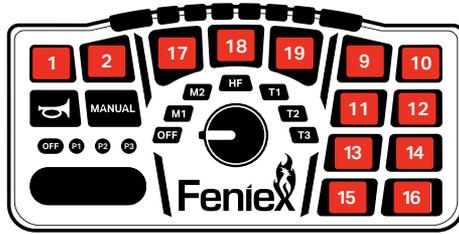
■ Slide Switch Off

This can be programmed to activate or de-activate any lights, sirens, outputs, or buttons.

■ Slide Switch 1-3

This can be programmed to activate or de-activate any lights, sirens, outputs, or buttons.

▲ SYNQ-R BUTTONS & INPUTS



↑ Tone Selector

■ Buttons 1-13

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs, be programmed to any one of the 6 configurable button colors. The buttons can be programmed to Momentary, On/Off, Multi-Touch, or Timer.

■ Inputs 1-14

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs. The inputs can be programmed to Momentary, On/Off, or Timer.

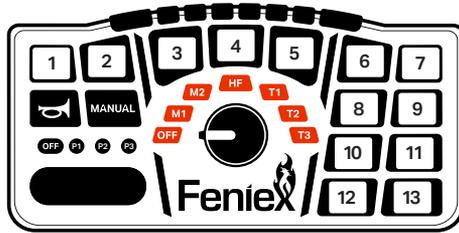
■ Slide Switch Off

This can be programmed to activate or de-activate any lights, sirens, outputs, or buttons.

■ Slide Switch 1-3

This can be programmed to activate or de-activate any lights, sirens, outputs, or buttons.

▲ SYNQ-R BUTTONS & INPUTS



↑ Tone Selector

■ 7 Pos. Knob

OFF: Turns off all Siren tones activated by knob.

M1: Allows the user to select from pre-programmed siren tone to activate when dedicated manual button is pressed. This pre-set tone can be changed by using the tac switch on the side of the controller.

M2: Allows the user to select from pre-programmed siren tone to activate when dedicated manual button is pressed. This pre-set tone can be changed by using the tac switch on the side of the controller.

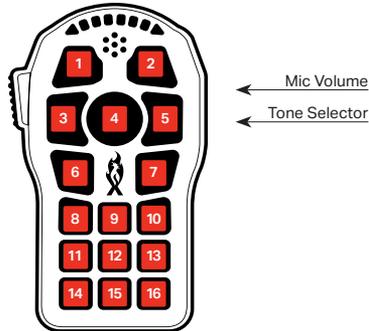
HF (Hands Free): When tapped once a pre-set tone will start to play. If tapped a second time it will go to another pre-set tone, when pressed a third time it will advance to another pre-set tone. When tapped again it will go back to the first pre-set tone. If rapidly double tapped HF will turn off the currently playing tones. To change any of the pre-set tones for HF activate the tone you want to change and press the tack switch on the side of the controller.

T1: When T1 is activated it will play 1 of 2 pre-set tones. To cycle to the second tone press the dedicated manual button on the controller. To turn off the tones you must change the knob position to Off. To change any of the pre-set tones for T1 activate that tone and press the tack switch on the side of the controller.

T2: When T2 is activated it will play 1 of 2 pre-set tones. To cycle to the second tone press the dedicated manual button on the controller. To turn off the tones you must change the knob position to Off. To change any of the pre-set tones for T2 activate that tone and press the tack switch on the side of the controller.

T3: When T3 is activated it will play 1 of 2 pre-set tones. To cycle to the second tone press the dedicated manual button on the controller. To turn off the tones you must change the knob position to Off. To change any of the pre-set tones for T3 activate that tone and press the tack switch on the side of the controller.

▲ SYNQ-H BUTTONS & INPUTS



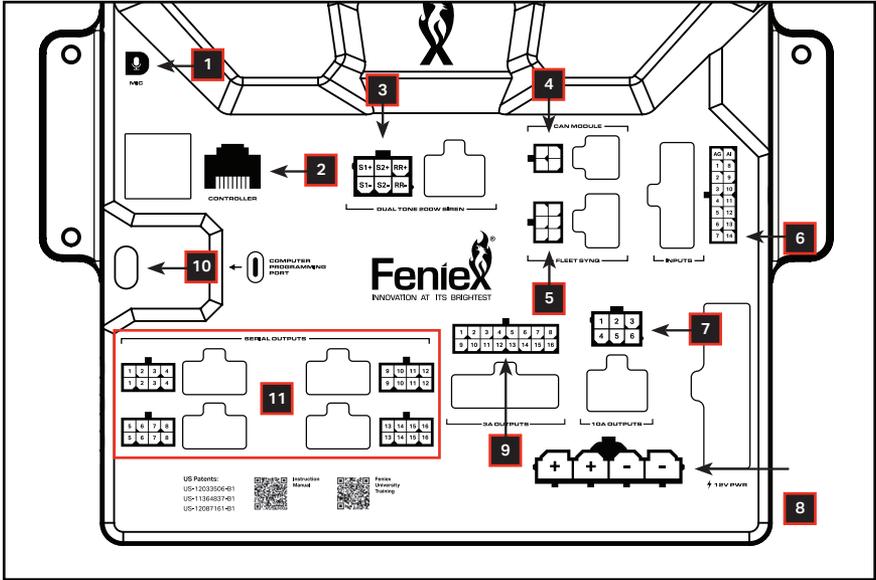
■ Buttons 1-16

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs, be programmed to any one of the 6 configurable button colors. The buttons can be programmed to Momentary, On/Off, Multi-Touch, or Timer.

■ Inputs 1-14

Are all fully programmable to control any light and siren functionality. This includes controlling the 200W Dual Tone Siren. It includes controlling any Quantum product or Q Serial light head. They can also activate outputs. The inputs can be programmed to Momentary, On/Off, or Timer.

RELAY CONNECTION PORTS



■ Connection Ports

1. 3.5mm mic jack for SynQ-S and SynQ-R. The SynQ-H has a built-in mic and does not connect to this port.
2. RJ-45 cable for the SynQ-S and SynQ-R. This cable is built into the SynQ-H.
3. Speaker 1 (+/-), Speaker 2 (+/-), and Radio Rebroadcast (+/-)
4. CAN Interface module connection (Email sales@fenix.com or contact your sales rep for more information).
5. Fleet SynQ module connection (Email sales@fenix.com or contact your sales rep for more information).
6. Relay Inputs
7. 10A High Current 12V+ outputs
8. 4-Pin power inputs. All 4 power wires must be used for all installs of SynQ. Both red and both black wires..
9. 16-pin 3A outputs (pos. 1-4 are Ground).
10. USB-C for programming config files and updating firmware.
11. 16 Green/White Serial Outputs. Each green/white pair can only connect up to 1 Quantum product or up to a max of 2 Q Serial modules.

▲ HANDS-FREE AND OEM HORN CUT

■ Hands-Free Set Up

The Hands-Free (HF) input allows the vehicle's factory horn to control siren tones when HF is enabled.

1. Select a controller button.
2. Enable **Hands-Free (HF)** using the checkbox.
3. Select Relay Input.
4. Check the Horn Ring box to set a input as Horn Ring Input

When Hands-Free is active, the Horn Ring input is enabled for siren control.

■ Hands-Free Operation

Applying 12V+ to the **Horn Ring** input while the **Hands-Free** button is active activates the assigned siren tone. The tone remains active after the input is released. Each additional activation cycles through tones:

1. **First activation** → User programmed tone (User can change user programmable tone by activating it and pressing the tack switch on.)
2. **Second activation** → Yelp
3. **Third activation** → Phaser
4. **Fourth activation** → Returns to programmed tone

Activating the Horn Ring input twice within 0.5 seconds will turn off the active siren tone. Disabling HF will stop any active siren tone and return the input to standard operation.

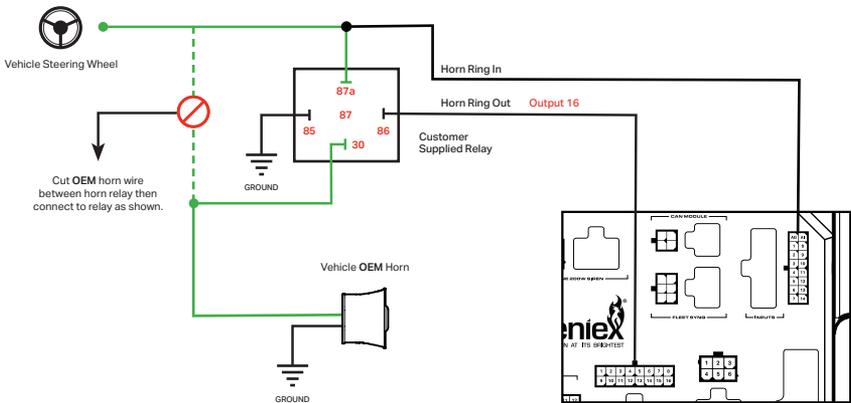
▲ HANDS-FREE AND OEM HORN CUT

■ OEM Horn Cut (Output 16)

Output 16 is dedicated to horn cut and cannot be reassigned. When active, it disables the vehicle's OEM horn using an external relay. OEM horn cut is automatically activated during T1, T2, T3, M1, M2, and HF modes to prevent overlap between the OEM horn and siren.

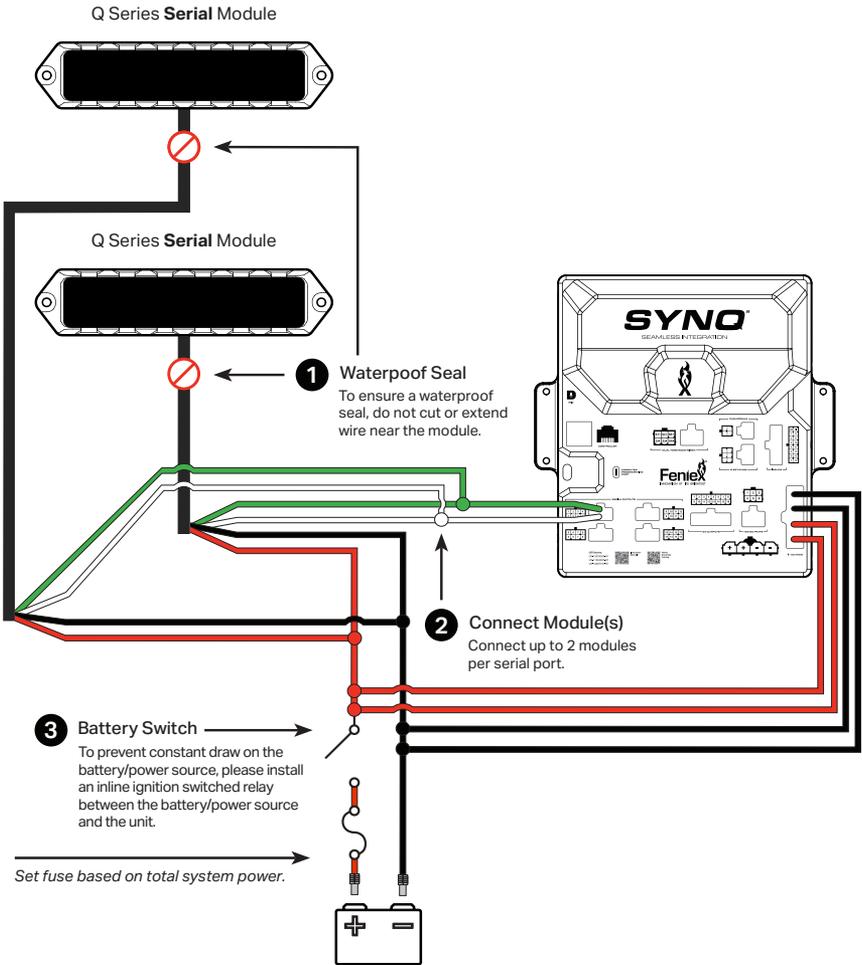
▶ **Note:** OEM Horn Cut is optional and does not need to be used with HF.

A standard inline 5-pin relay is required to interrupt the factory horn circuit. Connect Output 16 to the relay to enable horn cut functionality.



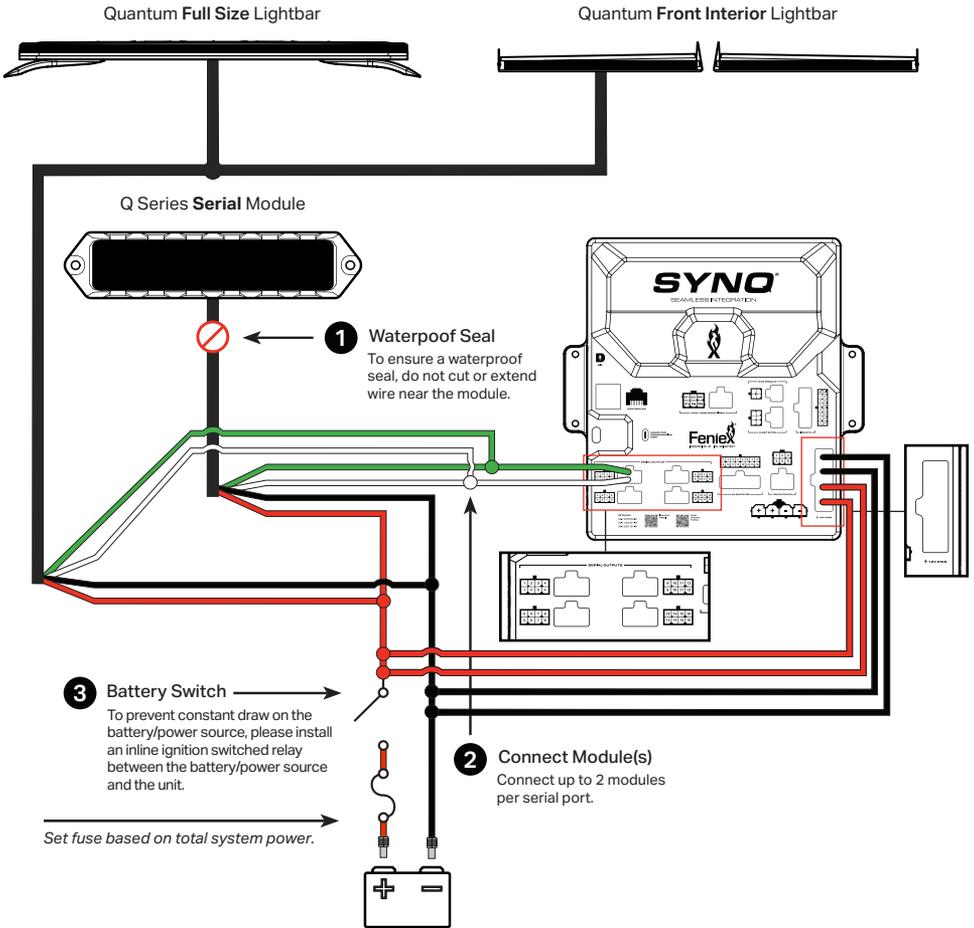


Q[®] SERIES WIRING





QUANTUM® WIRING

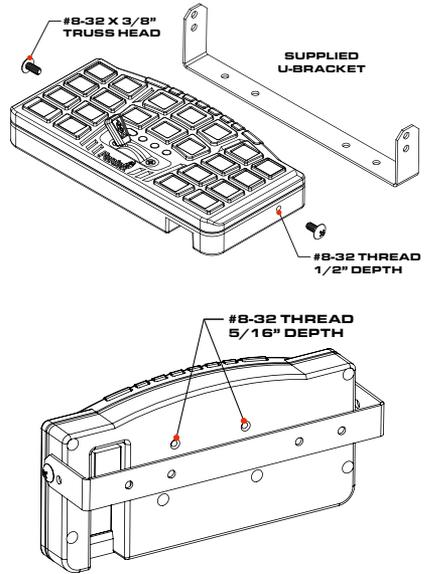


▲ MOUNTING INSTRUCTIONS

■ SynQ-S & SynQ-R Mounting

Important! Make sure not to damage any vital parts of the vehicle or mounting surface. Do NOT mount anywhere that interferes with the vehicle air bag coverage.

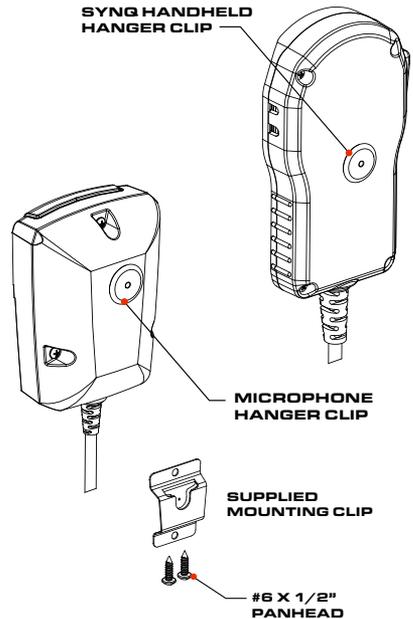
1. Position the supplied U-bracket in the desired mounting location and mark the areas where the mounting holes will be drilled. If the mounting surface is part of the vehicle, make sure no vital components could be damaged by the drilling process.
2. Drill the mounting holes and secure the U-bracket to the surface using the provided screws.
3. Seat the controller into the U-bracket and fasten using the supplied truss head screws (#8-32 thread x 3/8").



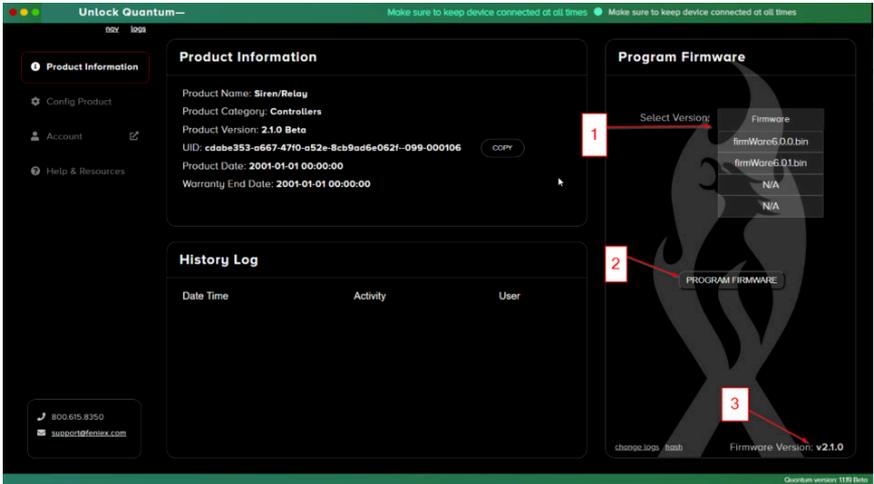
■ SynQ-H Mounting

Important! Make sure not to damage any vital parts of the vehicle or mounting surface. Do NOT mount anywhere that interferes with the vehicle air bag coverage.

1. Place the supplied mounting clip against the intended mounting surface and mark the areas where the mounting holes will be drilled. If the mounting surface is part of the vehicle, make sure no vital components could be damaged by the drilling process.
2. Secure the mounting clip to the surface using the two included #6 x 1/2" panhead screws.
3. Place the SynQ-H into the clip to hold the unit when not in use.



▲ FIRMWARE UPGRADING



■ 1. Update Relay Firmware

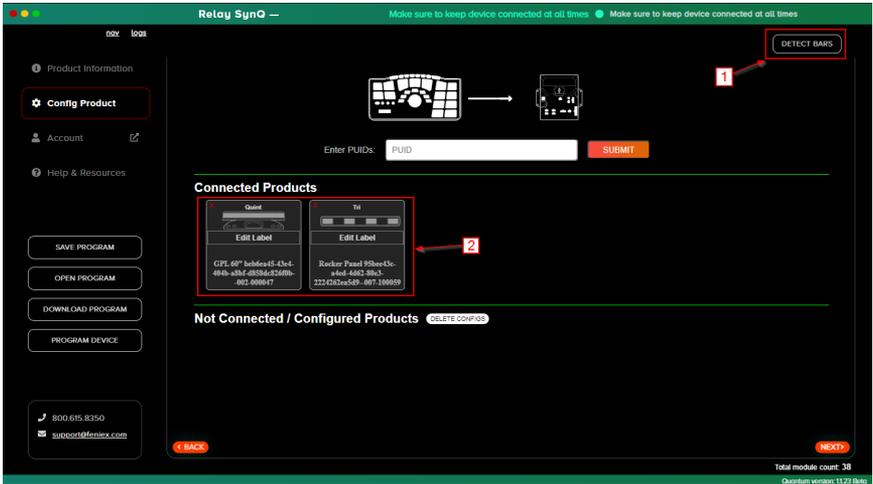
1. Connect the SynQ relay to your computer via USB-C (green border appears in the software).
2. From the dropdown, select the latest firmware version.
3. Click Program Firmware. Wait ~60 seconds.
4. Once a success message appears, the relay is ready.
5. Power cycle the SynQ relay then verify that the new firmware version appears.
6. Confirm the firmware version now shows the latest version.

▲ SOFTWARE DOWNLOAD



Click or scan the QR code to download the latest SynQ Software for **Windows** or **Mac**.

SOFTWARE PROGRAMMING



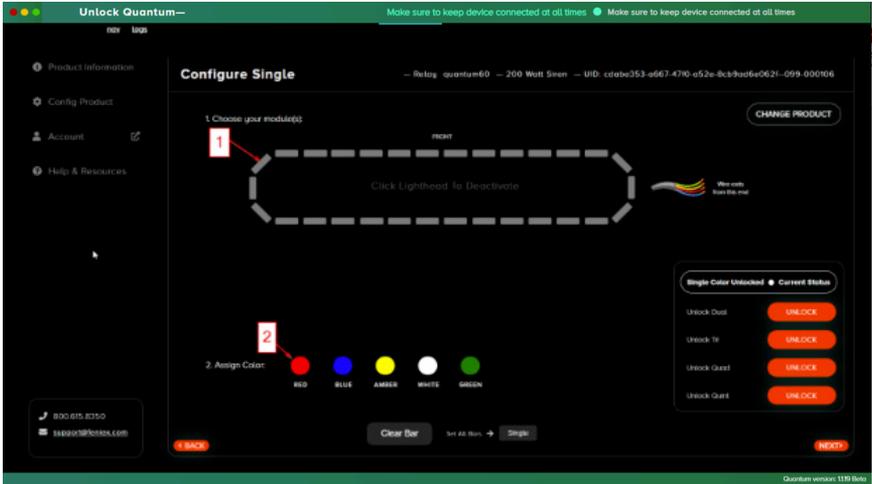
2. Add Quantum Products (Auto-Detect)

1. Ensure all Quantum products are powered and connected to their green/white serial pairs.
2. Click **Detect Bar** in the software. All products will populate the list if conditions are met:
 - a. Relay is powered and detected (green bar)
 - b. Quantum products powered and connected
 - c. Software shows relay detected

► **Note:** Auto-detect runs automatically when the software opens if the conditions listed in step 2 are met, so manual detection may not be needed.

If the Quantum products are powered on after the software is opened it will be necessary to click the detect bar.

SOFTWARE PROGRAMMING

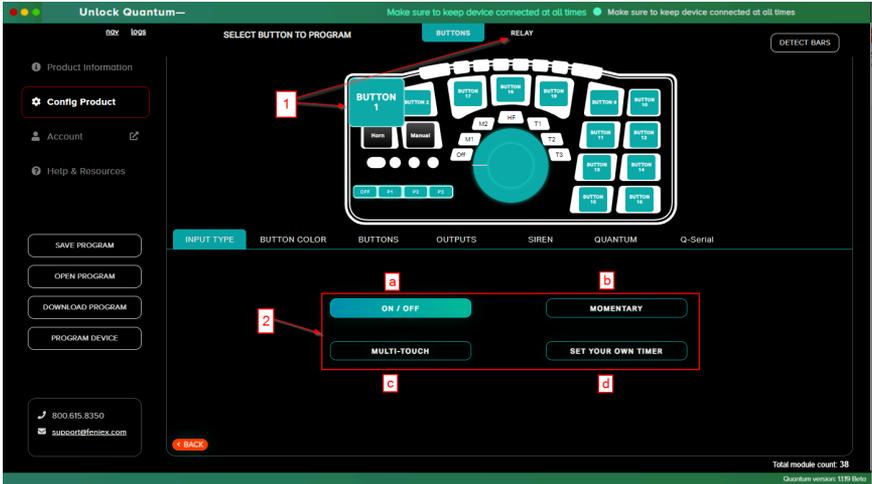


3. Set Colors and Unlock Levels

1. Select the product you want to configure.
2. Select the module you want to modify.
3. Assign colors based on the current unlock level:
 - Single, Dual, Tri, Quad, or Quint
4. To upgrade unlock level:
 - a. Select the desired unlock level.
 - b. Click the orange Unlock button.
 - c. Complete the payment process.
5. Verify the new unlock level is applied.

► **Note:** If you upgrade an unlock level, existing color configurations will carry over.

SOFTWARE PROGRAMMING



4. Configure Inputs and Buttons

1. Select a button or relay input.
2. Choose an input type:
 - ON/OFF
 - Momentary
 - Multi-Touch (buttons only)
 - Timer
3. Configure additional behaviors:
 - Activate or deactivate other buttons
 - Activate or deactivate outputs

Input Type

- ▶ **ON/OFF:** Button remains active until pressed again.
- ▶ **Momentary:** Active only while pressed.
- ▶ **Multi-Touch:** Cycles through multiple programmed actions.
- ▶ **Timer:** Activates for a set duration.

SOFTWARE PROGRAMMING



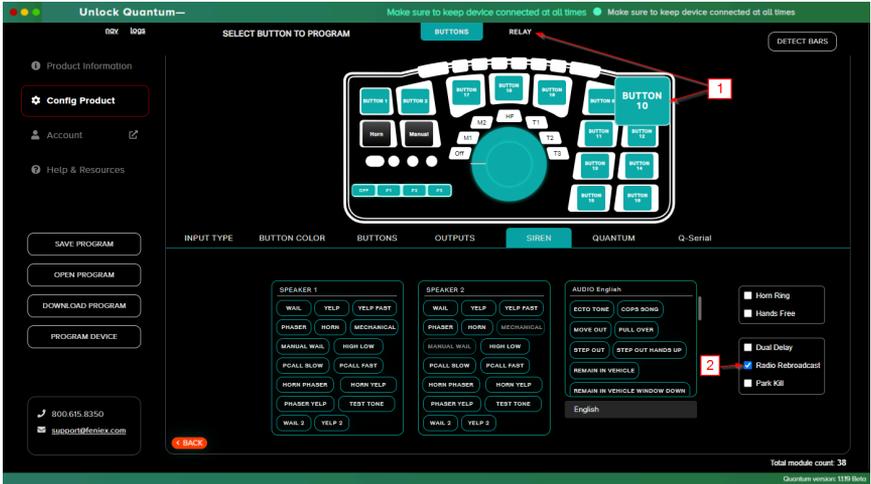
5. Program Sirens and Audio

1. Select a button or relay input.
2. Assign Speaker 1 and Speaker 2 siren tones.
3. (Optional) Enable Dual Delay for phase-shifted tones.
4. For audio/voice commands:
 - a. Select language.
 - b. Choose audio tone or voice command.

Notes:

- Audio and voice commands will only play through Speaker 1.
- A button cannot have both siren tones and audio tones.

SOFTWARE PROGRAMMING



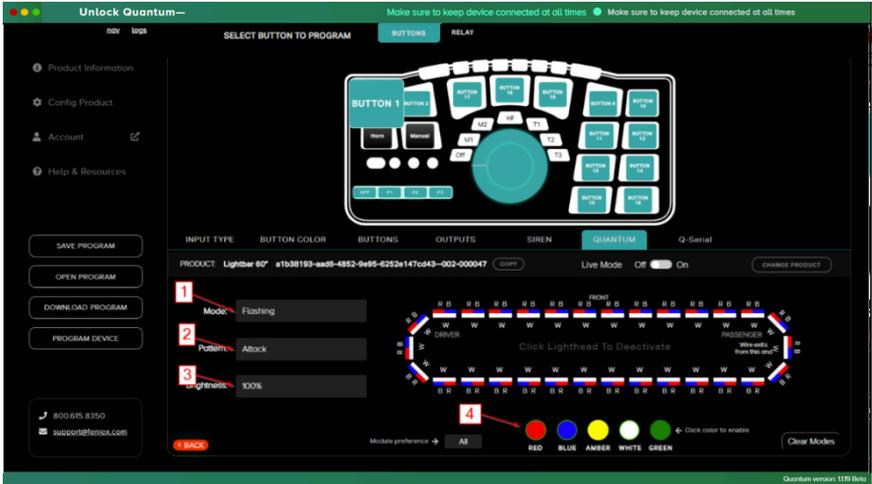
6. Configure Special Functions

1. Select a button or relay input.
2. Check the appropriate feature box.
3. Verify wiring connections if required (e.g., horn cut relay, RB+ / RB-).

Functions

- Hands-Free
- Horn Ring
- Radio Broadcast
- Park Kill

SOFTWARE PROGRAMMING



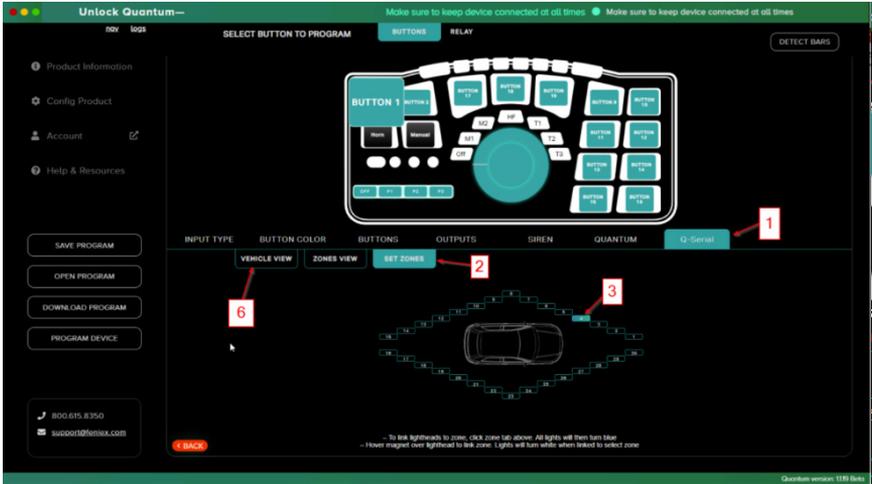
7. Configure Quantum Modes

1. Select a button or relay input.
2. Open the Quantum tab.
3. Select the Quantum products to control.
4. Set:
 - Mode
 - Pattern
 - Brightness
 - Color
5. Use Live Mode to preview patterns in software.

Notes:

- Higher priority modes override lower priority modes.
- If two modes have equal priority, the last button pressed takes precedence.

SOFTWARE PROGRAMMING



8. Configure Q Series Zones

1. Select the Q Serial tab.
2. Click **Set Zones**.
3. Choose a zone.
4. Wave a magnet over modules to assign them to the zone.
5. Click **Vehicle View** to finalize zoning.

► **Note:** This feature is only available when the relay is connected to the computer.

SOFTWARE PROGRAMMING

- Save Program
- Open Program
- Download Program
- Program Device



9. Save, Open, Download, and Program Configurations

1. Click **Save** to store the configuration on your computer.
2. Click **Open** to load a saved configuration.
3. Click **Download** to retrieve the current configuration from the relay.
4. Click **Program** to apply the configuration to the relay.

Important! There is no autosave. Save configurations frequently.